

of the professional association of commercial service providers for the free trades of assistance in achieving a physical or energetic balance, whose activities are carried out in a person-related manner (human energetics)

**Approved by the Extended Presidium of the Austrian Federal Economic Chamber by resolution pursuant to
§ 19 Abs. 4 GO from 23.4.2014**

Scope of Application

§ These rules of professional conduct are applicable to the free trades of assistance in achieving physical or energetic balance, the activities of which are carried out in a person-related manner (human energetics).

Professional ethics

§ 2. (1) Tradesmen in the sense of § 1 observe the following guidelines in their dealings with clients:

1. they are obliged not to endanger the life, physical and mental health of the client and to orient their activities exclusively to the well-being of the client;
2. they meet the clients in an attitude of attentiveness, appreciation, sympathy, care and high responsibility;
3. they do not make a diagnosis, carry out therapies and treatments in the medical sense or practice medicine in the legal sense. They shall take appropriate measures to ensure that clients do not get the impression that medical treatment is being carried out or that services of the liberal professions or regulated trades are being provided;
4. respect and preserve the client's freedom of will. They refrain from exerting pressure, deception, manipulation, imposing their own opinion, influencing through fear-mongering and other forms of subtle influence on the client. They cultivate value freedom and openness in the relationship with the client.
- 5;
5. they carefully respect and do not violate the client's autonomy, free development of human personality and ideological-religious individuality;
6. they shall explain the applied working method, its mode of action and its limitations in an understandable, factual and comprehensible manner;
7. they do not make any dubious promises regarding the expected effect of the applied method and commit themselves to modesty in dealing with successes;
8. they shall ensure transparency of fees, a clearly defined scope of work and a proper conclusion of the contract before the start of the assignment;
9. they shall ensure that an appropriate working area is available which serves exclusively the exercise of the profession, does not damage the reputation of the profession and enables the undisturbed exercise of the profession;
10. they are obliged to maintain secrecy about the matters of clients entrusted to them. This confidentiality does not apply if and insofar as the client expressly releases them from this obligation.

(2) Professionals within the meaning of § 1 shall observe the following requirements in their dealings with professional colleagues:

1. they shall be obliged to uphold the reputation of the profession externally;
2. they shall show respect and appreciation for the work of other professionals, even if they use different working methods. They shall refrain from denigrating or defaming other members of the profession on ideological grounds or on the basis of other differences of opinion.

3. they are committed to interdisciplinary cooperation and strive for good relations and cooperation with members of health care professions and other related professions.

Keeping a client file

§ 3. Professionals as defined in § 1 are obliged to keep written records of the client and each energetic service. These shall be kept for seven years.

Conduct in accordance with professional standards

§ (1) Traders within the meaning of § 1 are obliged to behave in a manner befitting their profession. Any conduct in breach of the professional code of conduct shall be refrained from. Conduct shall be deemed to be improper if it violates the professional ethics pursuant to § 2 or if it is likely to impair the reputation of the profession or to damage the interests of the profession.

(2) Conduct in breach of professional ethics shall be deemed to have occurred in particular if a tradesman within the meaning of § 1.

1. abuses professional authority in order to achieve personal gain or to induce dependence on the part of the client,
2. exploits the client's suffering for personal gain,
3. disparages members of the profession or their services or other methods in an unobjective manner,
4. performs energetic treatments without the client's consent,
5. offers or provides services free of charge or generally under conditions that contradict the principles of proper commercial management.

Professional title and advertising

§ (1) Tradesmen who, within the framework of the free trade of providing assistance in achieving physical or energetic balance, carry out their activities in a person-related manner, use the professional title of human energetist.

(2) Human Energetists may not combine their own professional title with non-professional additions in dealings and business transactions with their clients and in announcements.

(3) Human Energetists shall refrain from providing any unobjective or untrue information in connection with the practice of their profession in dealings with their clients, in business transactions and in announcements.

(4) Human energy practitioners shall design their advertising measures and information in accordance with the professional ethics pursuant to § 2.

Personal designations

§ (6) All personal designations used in these Rules of Professional Conduct apply equally to persons of both female and male gender.

Final provision

§ (1) These Rules of Professional Conduct shall enter into force on 23.6.2014.